

# 撒瑪利亞會 The Samaritans

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**You don't have to be suicidal to contact us.**

情緒支援服務，  
全日為你開放。

Hotline 熱線電話：2896 0000  
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We are pleased to receive your feedback on our publications at comm@samaritans.org.hk.  
我們非常樂意聆聽你對撒瑪利亞會出版刊物的意見，歡迎將你的回應電郵至comm@samaritans.org.hk。

WHATEVER YOU ARE GOING THROUGH,  
WE ARE HERE TO *Listen.*




2011-2012  
ANNUAL REPORT 年報

撒瑪利亞會

**The Samaritans** 24 Hour Multi-Lingual  
Suicide Prevention Services

24小時中文及多種語言防止自殺服務



“If speaking is silver, then listening is gold.”  
Turkish Proverb

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## Patron, Consultants, Affiliations and Membership 贊助人、顧問、資助及會員機構

### Honorary Patron 名譽贊助人

Mrs. Selina Tsang  
曾鮑笑薇女士

### Volunteer Legal Consultant 義務法律顧問

Mr. Henry J. H. Wheare (Hogan Lovells)  
韋恒理先生 (霍金律師行)

### Volunteer Auditor 義務核數師

JFU CPA  
傅子剛會計師事務所

### Volunteer Medical and Psychological Consultant 義務醫學及心理顧問

Dr. W. N. Tang - Psychiatrist  
鄧偉能精神科醫生

Dr. Nia A. Pryde - Clinical Psychologist  
Nia A. Pryde 博士 - 臨床心理學家

### Affiliations and Membership 會員機構

Befrienders Worldwide  
國際益友會



The Hong Kong Council of Social Service  
香港社會服務聯會



### Major Supporter 主要贊助機構

The Community Chest  
香港公益金



香港公益金  
THE COMMUNITY CHEST

### Hotline Sponsor 熱線贊助

PCCW  
電訊盈科



## Organisation Structure 組織架構

### Directorate 理事會

#### Director 總監

- Mrs. Liz Chamberlain

#### Deputy Directors 署任總監

- Dr. Alastair Sharp (Volunteer Care, English Email and Support Group for People Bereaved by Suicide 義工事務、英文電郵及自殺者親屬支援小組)
- Mrs. Jackie Fletcher (Volunteer and Caller Care 義工及求助者事務)
- Mr. Jasper Lee (Training 培訓)
- Ms. May Ly (Outreach and Chinese Email 外展服務及中文電郵)
- Mr. Meng Beh (Training 培訓)
- Mr. Mike Newby (Strategic Planning 策劃)

### Management Committee 管理委員會

#### Chairman 主席

- Ms. Carmen Ng

#### Treasurer 司庫

- Mr. Peter Li

#### Secretary 秘書

- Mr. Jason Bailey

#### Committee Members 委員會委員

- Mr. Calvin Choi
- Ms. Jane Fong
- Mr. Lento Yip
- Mrs. Liz Chamberlain - Ex officio (Director)

The following sub-committees are formed under the Management Committee to strengthen internal control and governance  
管理委員會透過以下小組委員會以加強內部管治和管理：

#### Finance Sub-committee 財務小組委員會

#### Staffing Sub-committee 人力資源小組委員會

#### Publicity and Fundraising Sub-committee

#### 宣傳及籌募小組委員會

### Leaders Committee

#### 組長委員會

(approximately 20 members)  
(約有 20 名會員)

### Volunteers

#### 義工團隊

(approximately 110 members)  
(約有 110 名會員)

### Employees 僱員 \*

#### Administration Manager 行政經理

Ms. Hedriun Fung

#### Fundraising and Communications

#### Manager 籌募及傳訊經理

Ms. Elsa Lo (from 11.2011-07.2012)

#### Project Manager 項目經理

Ms. Serena Wong

#### Administrative Officer 行政主任

Ms. Suela Tang

\* Employees (All others in the organisation are unpaid volunteers)

\* 僱員 (其他會內人士都是義務工作者)

## History Calendar of The Samaritans 撒瑪利亞會發展里程碑

Year 年份	Event 事件
1953	The Samaritans was founded by Dr. Chad Varah in the City of London, UK. 陳華樂牧師於英國倫敦創立撒瑪利亞會。
Early 1970's	The suicide prevention service in Hong Kong was started by Mr. Andrew Tu and Mrs. Elsie Tu. They also established the Mu Kuang English School and a school teacher (an ex-Samaritan from UK) Mr. Dave Tredrea played a critical role in shaping the local suicide prevention activities similar to those in UK. 防止自殺服務首次由杜學魁先生和杜錫恩太太在香港展開。他們創立了慕光英文學校，並由教師崔迪雅先生（曾為英國撒瑪利亞會義工）參照英國該會的模式運作。
1974	Dr. Chad Varah visited Hong Kong and encouraged the establishment of a Samaritans branch. A group of 20 volunteers was formed under the leadership of Mr. Andrew Tu who became our first Director. 陳華樂牧師訪港，並推動成立撒瑪利亞會分部。杜學魁先生為首任總監，共有二十名義工。
1976	The group moved to an office in the Sailors and Soldiers Home in Wan Chai and provided a 24-hour hotline service 365 days a year. 撒瑪利亞會喬遷灣仔海陸軍人之家，提供全年無休的廿四小時熱線服務。
1982	The Samaritans (English-Speaking Service) was registered and became the first overseas branch of Befrienders International. 撒瑪利亞會（英語服務）正式註冊，成為國際益友會（全球撒瑪利亞會的母組織）首個認可的海外成員。
1987	The Samaritans moved to an office in Wan Chai MTR station. 撒瑪利亞會遷至灣仔地鐵站內。
1991	The Samaritans hosted an International Conference in April. It was well attended by fellow Samaritans throughout the world. 是年四月舉行國際會議，獲世界各地撒瑪利亞會同工踴躍支持。
1993	The Samaritans moved to their new Centre in Chai Wan. 撒瑪利亞會搬遷到柴灣新址。
1994	Dr. Chad Varah visited Hong Kong for a fundraising concert. He also conducted a workshop at the Centre. We were renamed The Samaritans, 24 Hour Multilingual Suicide Prevention Hotline. 陳華樂牧師為籌款活動訪港，並於中心舉行工作坊。撒瑪利亞會正式改名為「撒瑪利亞會 - 24 小時多種語言防止自殺服務」。
1995	Another Samaritans' Branch (now known as Suicide Prevention Services) was established. It operates in Cantonese from a centre in Tung Tau Estate in Kowloon. 另一個以粵語服務（現稱為「生命熱線」）的防止自殺熱線正式成立，於九龍東頭村開設中心。

Year 年份	Event 事件
1997	SKO, a Youth Life Skills Programme, was introduced. The full name was given to recognise the collaboration between The Samaritans, KELY and Outward Bound. 撒瑪利亞會聯同啟勵扶青會和香港外展訓練學校，開展「積極人生計劃」。
2000	ESKO, an English version of the programme was also introduced. 英語版「積極人生計劃」展開。
2001	Conference on Youth Suicide Prevention was held in Hong Kong. 舉辦了探討青少年自殺問題的會議。
2003	Local befriending email service in English was launched. 開始提供本地英語電郵服務。
2004	Youth Suicide Prevention Project (YSPP) - a further development of the former SKO and ESKO programme was introduced. 中英語版的「積極人生計劃」被重新整理為「防止青少年自殺計劃」。
2007	Dr. Chad Varah, CH, CBE, MA Oxon., founder of The Samaritans, passed away on 8 November 2007. Dr. Varah died peacefully in his sleep. He was 95. 撒瑪利亞會創辦人陳華樂牧師於 2007 年 11 月 8 日與世長辭，終年 95 歲。陳華樂牧師在睡夢中安詳去世。 Local befriending email service in Chinese was introduced. 開始提供本地中文電郵服務。 The English Speaking Support Group for People Bereaved by Suicide (PBS) was launched. 為自殺者家屬及親友而設的英語支援小組正式成立。 Samaritans became a full member of Befrienders Worldwide (formerly called Befrienders International). 成為 Befrienders Worldwide 的正式成員（組織前身名為 Befrienders International）。
2010	"Love for Life Concerts" were held to raise public awareness of The Samaritans. 舉行「延續生命色彩 (Love for Life)」音樂會，提升大眾對撒瑪利亞會的關注。 The Young Samaritans Peer Support Programme (YSPSP) in Chinese was launched with the aim of educating and giving support to local secondary school students. 以粵語為主導的《友伴同行》生命互勉訓練計劃正式展開，為本地中學生提供教育及支援。
2011	The evaluation of the Young Samaritans Peer Support Programme was presented at the XXVI International Association for Suicide Prevention World Congress in Beijing. 《友伴同行》生命互勉訓練計劃評估報告在國際預防自殺協會的第 26 屆世界大會上發表。



## Befrienders Worldwide Charter 全球益友會的憲章

### Our Mission 使命

As a member centre, our mission is:

- A. To provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide; and
- B. To share information and work together, for greater efficacy.

作為國際益友會的屬會，我們的使命是：

- 甲．為情緒遭受困擾或感到絕望的人士（包括有自殺傾向者）提供絕對保密的情緒支援服務；以及
- 乙．和其他屬會分享資訊，共同努力提高服務成效。

### Our Vision 願景

Our vision is for a society in which fewer people die by suicide, and where people are able to explore their own feelings, and acknowledge and respect the feelings of others.

願見社會人士都能懂得探索自己的感受，並且認同和尊重別人的感受，自殺個案因而可以相應減少。

### Our Values 信念

Our values are based on these beliefs:

- The importance of having the opportunity to explore difficult feelings.
- That being listened to, in confidence and accepted without prejudice, can alleviate despair and suicidal feelings.
- That everyone has the right to make fundamental decisions about their own life, including the decision to die by suicide (the application of which is dependent on the local context and legal system).

我們堅守以下信念：

- 應把握機會了解他人的困惑。
- 有人願意真誠聆聽，不帶成見，接受自己，並加以保密，確能舒緩絕望感和尋短見的意欲。
- 每個人都對自己的生命有最基本的決定權，包括以自殺的形式來結束自己的生命（實踐此信念時，必須考慮當地的情況和司法制度）。

### Key Common Principles of Member Centres

#### 各屬會的主要共同原則

- The primary purpose of centres is to provide emotional support to people who are suicidal, or in general distress.
  - Centres are mainly resourced by volunteers.
  - Anonymity and confidentiality are respected.
  - Centres are non-political and non-sectarian, and volunteers do not seek to impose their own convictions on anyone.
  - Volunteers are selected, trained, mentored and supported by other experienced volunteers and any necessary, relevant professional experts.
  - Where appropriate, callers may be invited to consider seeking professional help in addition to the emotional support offered by the centre.
  - We are mutually supportive and committed to sharing information with fellow member centres, and participating in the process and activities of the network.
- 
- 屬會的基本目的是為情緒受困擾或有自殺傾向的人提供情緒支援。
  - 屬會的主要資源是義工。
  - 尊重私隱和保密的原則。
  - 屬會沒有政治或宗教派別取向。義工不得將自己的信念灌輸給求助者。
  - 義工必須經由屬會嚴格甄選和培訓，並由有經驗的義工或相關的專業人士帶領及支援。
  - 除提供情緒支援外，義工可在適當的情況下提議來電者同時考慮尋求其他專業協助。
  - 屬會承諾與其他屬會互相支援，互相分享，並積極參與全球益友會網絡的活動。

Whatever you are going through,  
we are here to *Listen.*



## Services of The Samaritans

### 撒瑪利亞會服務範疇

Services 服務內容	Service recipients 服務對象
24-hour multi-lingual suicide prevention hotline 24 小時中文及多種語言防止自殺熱線	People who are despairing or suicidal 感到絕望或有自殺傾向的人
Chinese & English email service offering emotional support 提供情緒支援服務的中文及英文電郵服務	People who have emotional problems, going through a personal crisis, and may be suicidal 受情緒困擾的人
Support Group for People Bereaved by Suicide (conducted in English) 為自殺者親屬及親友而設的分享會 (以英語進行)	People bereaved by the suicide of a friend/relative or colleague 因親友自殺而情緒困擾的人
Outreach work, including delivering talks & conducting seminars for promotion of emotional health & suicide prevention 外展服務, 包括舉辦講座及座談會以推廣情緒健康及宣傳防止自殺	Schools, welfare centres & organizations 學校、社會福利服務中心及各大機構
Young Samaritans Peer Support Programme, offering emotional support training to teenagers & promoting suicide prevention in schools (conducted in Chinese) 「友伴同行」生命互勉訓練計劃, 提供情緒支援訓練予年青人以及在學校宣揚防止自殺 (以粵語進行)	Local secondary school students aged 16-19 年齡 16-19 歲的本地中學生



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## Statistical Highlights for 2011-2012 2011-2012 主要統計數字

### Hotline 熱線來電

No. of Calls

Total Calls 來電總數	29109
Per Day 每日	80
Per Month 每月	2426

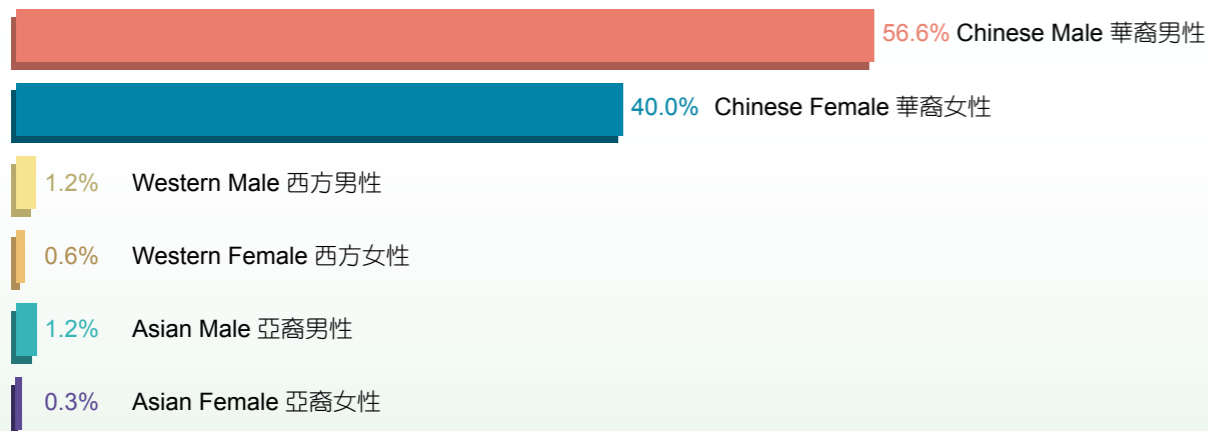
Gender of Callers 求助者性別

	Number 人數	%
Male Callers 男性	11358	39%
Female Callers 女性	7886	27%
Silent Callers 無聲者	9865	34%

As of 31 March 2012, the Samaritans received a total of 29,109 calls, a slight increase of 10% comparing to 2011. As shown in the statistical figures, male callers outnumbered female callers by 12% among which over half of them (56.6%) were Chinese. It indicated that the service need for emotional relief in Hong Kong has been climbing up. It has been known that men find it more difficult to express their emotional distress to others. Our 24-hotline service has become especially important to these people.

截至 2012 年 3 月 31 日，撒瑪利亞會共接聽了 29,109 電話，比去年輕微上升了 10%。根據我們的統計數字顯示，男性求助者比女性求助者為多，高出約 12%，當中超過半數以上是華裔男性。這顯示了香港情緒支援的服務需求有上升趨勢。男性往往缺乏渠道抒發積壓著的情緒，因此撒瑪利亞會的 24 小時情緒支援熱線對這些人士尤為重要。

Distribution of Callers by Ethnic Group and Gender 求助者的種族及性別分佈



### Befriending Email Service 電郵服務

This is the 8th year of our local befriending email service. In comparison with hotline service, English remained the major language of communications, which was accountable for over three quarters of the total emails we received.

這是撒瑪利亞會第八年提供情緒求助電郵服務。相比電話熱線服務，在所有我們收到的電郵裡，佔超過 3/4 使用英語，顯示英語是電郵服務最主要的溝通語言。

Total Emails 電郵總數	367
Chinese 中文	23%
English 英文	77%

### Support Group for People Bereaved by Suicide (PBS) 自殺者親屬支援小組

The PBS support group has continued to meet on the first Wednesday of each month at the Mariners' Club, TST. Its aim is to provide a safe, confidential environment in which bereaved people who have lost a loved one, a colleague or friend to suicide, can share their experiences and feelings, thus giving and gaining support from each other.

小組繼續於每月首個星期三在尖沙咀海員俱樂部聚會，為因自殺而痛失摯愛的家屬、親友提供安全和保密的環境，分享經驗和感受，並互相扶持。

No. of Meetings 聚會次數：10

No. of Attendance 參與人次：48

### Young Samaritans Peer Support Programme (YSPSP) (II-III) 第二至第三期「友伴同行」生命互勉計劃

Student Ambassadors Recruited 學生大使招收數目：68

No. of Schools Involved 參與學校數目：18

No. of Peers Reached by the School-Based Activities Organized by Student Ambassadors  
由學生大使所舉辦的活動接觸到的朋輩人數：6,500 (Estimate only 估計值)

## Director's Report 總監報告

For over 38 years, we have continued to offer 24/7,365 days a year hotline service for everyone in Hong Kong and further afield. It is my pleasure to review the fruits of our work with you in these areas:

### Hotline

The Samaritans believes that being listened to, in confidence and accepted without prejudice, is the key to alleviate despair and suicidal feelings. The Samaritans believes that being listened to, in confidence and accepted without prejudice, is the key to alleviate despair and suicidal feelings. Running the hotline remains our core service. Last year we received a total of 29,109 calls. I am indebted to all the volunteers who manage the hotline day and night.

### Outreach

We continued to reach out this year on teenagers at St. Mary Canossian College, Delia School of Canada, King George V School and Queen Elizabeth Secondary School focusing a number of issues including stress management, active listening and depression in general. We are aware that teenagers are under considerable stress, especially when they are facing changing examination systems, and it is important that they realise that we care about them. The Outreach Team also visited Methodist Choi Hung Elderly Centre to share concerns about depression.

Part of our work involved visiting AIDS Concern to share our skills in listening with them, and managing a booth at St John's Cathedral to raise awareness of the Samaritans amongst minority groups. The Hong Kong Bayanihan Trust also kindly allowed Samaritans a free booth for similar purposes.

### Young Samaritans Peer Support Programme (YSPSP)

YSPSP aims to empower a group of dedicated secondary students to become active listeners and provide emotional support to their families, friends and to those in need. This year we have 60 teenagers successfully graduated. Participants first learn to understand their own limitations and the importance of trust and helping others during a wild camp, then further their skills in active listening, detecting signs of depression, self-harm and suicide in our structured workshops. Trained students have to make a presentation about what they have learned at their respective schools; and therefore around 6,500 students have come into contact with this programme this year.



YSPSP graduate students shared their experience in the programme "Smiling Families" on RTHK Radio 5.

Broadcast in March and April 2012, the YSPSP team participated in the programme "Share My Song" on Commercial Radio and "Smiling Families" on RTHK Radio 5. Graduates from the YSPSP programme

were invited to talk about their experiences.

Suicide is an alarming global issue as the World Health Organization (WHO) estimates that every year over one million people die from suicide. Last year we had a chance to present the evaluation of the YSPSP at the 2011 XXVI World Congress of the International Association for Suicide Prevention in Beijing. We shared our experience and also learnt from the work in other regions in the world.

YSPSP is grateful to the Lee Hysan Foundation, which continues to fund the programme, and to the Oxford & Cambridge Society, which made a donation following the charity ball in October, 2011.

I would like to take this opportunity to thank Ms. May Ly, the Deputy Director of Outreach for her long term commitment to these projects, the volunteers who give out their time and skills so readily and Ms. Serena Wong, the Project Manager. I am also most grateful to the United Services Recreation Club for allowing us to use the marquee for the YSPSP Graduation ceremonies.

### Support Group for People Bereaved by Suicide (PBS)

The PBS Support Group provides a safe and confidential platform where bereaved people who have lost their loved ones to suicide can share their experiences and feelings, thus giving and gaining support from each other. The meeting is held on the first Wednesday of each month at The Mariners' Club, Tsim Sha Tsui. 48 people have attended at various times during the course of the year.

### Training

Three Preparation and Training courses have been completed this year. Each course lasts for seven sessions, 25 hours in total, over four weeks. My thanks go to Jasper Lee, the Deputy Director of Training, who gives enormously of his time to organise the courses, ensures training materials are current and relevant, and supports all those involved, both Samaritans and Potential Volunteers throughout.

All volunteers are encouraged to take part in on-going training sessions, which are essential to keep up with their professional developments and to ensure access to health care professionals. In January 2012, psychiatrists Dr. Yvette Poon and Dr. C. L. Chang visited the Centre to talk about their work and to answer questions. Similarly, the seminars organised by the Hospital Authority on Modernizing Disaster Mental Health: Development and Cultural Perspectives offered valuable insights.

Meeting members from other branches of Samaritans is always worthwhile and we were therefore delighted to welcome Mr. Harald Mella, the Director of a sister organisation of the Samaritans in Norway, and Mr. Peter Barker, a Trustee and former Regional Coordinator of Befrienders Worldwide, both of whom visited in September 2011. Befrienders International is the umbrella organisation under which we are given guidance and to whose Charter we are a signatory. In March 2012 we were also pleased to meet Ms. Min Jeong Baek, a mental health worker from Seoul.

Whatever you are going through,  
we are here to *Listen.*



## Donors and Supporters

As a voluntary organisation, the Samaritans relies almost totally on donations and is most appreciative of the help and support received from the local community. I would like to thank a number of companies and organisations for donations of goods and services: Ng Teng Fong Charitable Foundation; Man Investments



Mr. Robert Ng (left), the Chairman of Sino Group, on behalf of Ng Teng Fong Charitable Foundation generously donated HK\$200,000 to support the cause of The Samaritans with Dr. Rosanna Wong JP, DBE (centre), the Guest of Honor at the presentation ceremony.

for computer equipment; the Legislative Council Secretariat for office furniture and equipment; the Hong Kong Trade Development Council; the Shangri-La Hotels Group for linen; Shun Hing Education and Charity Fund for the AC units and their installation; Ms Alicia Mansfield for the iMac with webcam; Asia Pacific Alliance of Coaches for their Coaching support; Asian Charity Services for their Strategic Planning Project and Morgan Stanley. Wo Kee Hong (Holdings) Ltd donated an electric water heater and also paid for the installation.

I would also like to thank King George V School Parent Teachers' Association, German Swiss International School and Phillips Financial Advisors for their donations, as well as Friends of Samaritans and others who wish to remain anonymous.

## Patron

In July, Mrs. Selina Tsang, wife of Mr. Donald Tsang, stepped down from the position of Patron. I would like to thank her for her support of the organisation. I am delighted to announce that Mrs. Regina Leung, wife of the new Chief Executive of Hong Kong Special Administrative Region has accepted our invitation to take up this position, and look forward to working with her.

## Management Committee

With his four year tenure coming to an end, at last year's AGM Mr. Francis Yuen stepped down from the position of Treasurer in the Management Committee - a role he had carried out effectively and efficiently. I would like to thank him for his time, patience and skills. To fill this gap, Mr. Peter Li was elected to the Management Committee and subsequently to the role of Treasurer.

Because of commitments at work, Mr. Lento Yip also stepped down as Chair, but remains an active member of the Management Committee. I would like to thank him for his guidance, support and leadership. Miss Carmen Ng was elected as Chair.

The three sub-committees dealing with Finance, Staffing, and Publicity and Fundraising continue to be

invaluable in their support of the organisation. I am indebted to the Management Committee for their time, dedication and professionalism in all matters.

Over the past years the Samaritans has worked to draw up changes to the constitution which will lead to a new management structure, including a Board of Directors who will include external representatives as well as serving Samaritans. We believe that these changes, although not easy, are necessary to bring the Society's governance structure in line with best practice for NGOs, allow non members with expertise and goodwill to get involved in different capacities, and streamline management of the organization. We hope to enact the changes during the coming months after formal agreement by the membership.

Members of the Management Committee and Directorate have also taken time during the year to work with Asian Charity Services, a non-profit consultancy for NGOs, to consider other strategic issues including fundraising, publicity and where to focus the Society's resources.

## Personnel

In November we were delighted to welcome Ms. Elsa Lo, who joined us with a wealth of experience from Oxfam as our Fundraising and Communications Manager. Immediately, her ability to move the organisation forward was clear and Elsa was able to increase the profile of the Samaritans in HK, through local print media coverage, Chrystal Kwok's Radio 3 programme on RTHK, leaflet distributions, the e-newsletter and community service projects. Elsa was a real asset to the Samaritans and I am very sad to see her move on. We wish her every success as she takes up her new role with the Asia Society.

I am pleased to announce that Ms. Vienna King has been onboard this role from the end of August 2012, and look forward to working with her.

In May, after 8 years of loyal service, Aunty Kwan, our ever-smiling cleaning lady, retired. We wish her a long and happy retirement. In her place we welcome Ms. Pearl Law and hope that she will be very happy with us.

It is the volunteers and staff ensuring our service to whom I owe my most sincere thanks - the invaluable support and guidance from the Deputy Directors, the Management Committee and the Leaders; the skills and patience of our Administrative staff, Ms. Hedriun Fung and Ms. Suela Tang; the cheerful professionalism of our accountant, Mr. Thomas Wong; our IT Consultant, Mr. Roger Lee; JFU CPA Consultants (Hong Kong) Limited providing auditing services; and those who answer the hotline and e-mails, run the youth and outreach services and support us in lots of other ways. Thank you.

I look forward to continuing to work with you all.

Liz Chamberlain

## Director's Report 總監報告

38年多以來，撒瑪利亞會為香港市民持續提供全年無休的24小時情緒支援熱線服務。我很高興分享以下過去一年的成果：

### 電話熱線

撒瑪利亞會相信不帶成見，以信任和保密的態度真誠地聆聽，能舒緩絕望感和自尋短見的意欲。情緒支援熱線依然是我們主要的服務。撒瑪利亞會去年共接聽29,109個來電。我在此感激所有不眠不休留守在電話旁的義工。

### 外展服務

今年我們繼續將外展計劃推展至嘉諾撒聖瑪利書院、地行亞(加拿大)學校、英皇佐治五世學校和伊利沙伯中學的青少年，透過講座及工作坊探討壓力管理、用心聆聽、抑鬱症等問題。我們了解青少年在過渡新學制期間承受著沉重壓力，給予關心對他們成長尤為重要。此外，外展隊亦探訪循道衛理彩虹長者中心，與長者分享抑鬱症的徵狀及求助方法。

撒瑪利亞會的外展隊亦與其他慈善團體如「關懷愛滋」(AIDS Concern) 分享聆聽技巧，並獲聖約翰大教堂和 Hong Kong Bayanihan Trust 慷慨贊助攤位，提高少數群體對本會服務的認識。

### 《友伴同行》生命互勉計劃 (YSPSP)

此計劃旨在培訓一群中學生成為用心聆聽的社區領袖，為身邊的家人、朋友和受情緒困擾的人提供協助。去年共有60位青少年畢業。學員須參與野外訓練以了解自己性格上的局限，從中學會信任和幫助他人，接著在一連串的工作坊磨練用心聆聽的技巧，偵察抑鬱、自殘和自殺等徵狀。最後，學員須回校向同學分享他們在計劃中的得著和啟發，令此計劃的受惠學生增至約6,500名。



在北京舉行的國際預防自殺協會大會上，撒瑪利亞會分享了《友伴同行》生命互勉計劃的成效報告。

Whatever you are going through,  
we are here to *Listen.*

修畢計劃的同學亦應商業電台「有誰共鳴」及香港電台第五台的「笑容從家開始」節目邀請，分享《友伴同行》的經歷。

自殺是一個沉重的全球問題，世界衛生組織 (World Health Organization) 估計每年有超過一百萬人死於自殺。去年國際預防自殺協會在北京舉行的第26屆世界大會上，撒瑪利亞會分享了《友伴同行》生命互勉計劃的成效報告，也從世界各地專家和同工的分享中獲益良多。

本計劃連續數年獲利希慎基金慷慨贊助，亦得到香港牛津劍橋校友會在2011年慈善舞會的善款捐助，我由衷感謝。

此外，我亦希望向長期獻身本計劃的外展服務署任總監賴美芳女士、投放時間和精力的義工，及項目經理黃思詩女士衷心致謝。誠蒙三軍會借出場地供本計劃學員舉行畢業典禮，我在此一併致謝。

### 自殺者家屬及親友支援小組 (PBS)

小組繼續於每月首個星期三在尖沙咀海員俱樂部聚會，為因自殺而痛失摯愛的家屬、親友提供安全和保密的環境，分享經驗和感受，並互相扶持。本年度共有48人出席聚會。

### 義工培訓

撒瑪利亞會本年度共舉辦了三個義工培訓課程。學員須於4星期完成7節共25小時的訓練才能正式成為本會義工。我感謝義工培訓署任總監 Jasper Lee 為安排課程、準備教材、人力支援所付出的寶貴時間。

此外，我們非常鼓勵義工參與持續進修課程，增進專業知識，把握接觸專業醫護人士的機會。2012年1月，精神科的潘雲凌醫生和鄭志樂醫生應邀到訪中心，與本會義工交流專業知識和技巧。義工們亦參加了醫管局舉辦的精神健康研討會。

撒瑪利亞會的支部分佈全球各地。去年挪威的撒瑪利亞會總監 Harald Mella 先生和國際益友會的董事及前區域總監 Peter Barker 先生於2011年9月訪問本會。香港撒瑪利亞會既為國際益友會的成員，嚴格遵守其憲章和指引。2012年3月，我們亦接待了從韓國遠道而來、從事精神健康工作的 Min Jeong Baek 女士。



從韓國遠道而來、從事精神健康工作的 Min Jeong Baek 女士 (左方) 於4月蒞臨探訪本中心，了解撒瑪利亞會的工作。



### 捐贈及支持

撒瑪利亞會的工作主要由義工擔任，因此非常需要民間捐款支持日常的服務和運作。我特別感謝以下的公司和機構捐贈物資和為本會提供服務：黃廷芳慈善基金；Man Investments 捐贈電腦器材；立法會秘書處捐贈辦公室傢俬及用品；香港貿易發展局；香格里拉集團捐贈床上用品；信興教育及慈善基金捐贈冷氣機及支付安裝費用；Alicia Mansfield 女士捐贈 iMac 電腦連鏡頭；Asia Pacific Alliance of Coaches 提供訓練；Asian Charity Services 提供籌款策略指導；摩根士丹利；和記行（控股）有限公司捐贈電熱水器及支付安裝費用。

我亦希望感謝英皇佐治五世學校的家長教師會、德瑞國際學校、Phillips Financial Advisors 的捐助，以及撒瑪利亞會之友及不願透露姓名的善長人翁。

### 贊助人

本會贊助人曾蔭權先生夫人曾鮑笑薇女士的任期於今年 7 月屆滿。我在此衷心感謝她對本會多年來的支持，同時很榮幸獲新一屆特首夫人梁唐青儀女士應邀接任，期望與她合作愉快。

### 管理委員會

由於四年的任期屆滿，袁錦添先生於去年會員周年大會上，卸下管理委員會司庫的職務，並由李潤青先生獲選接任。我要感謝袁先生在任期間付出的時間、耐心和專業知識。

而葉旭暉先生亦因工事繁重而卸下管理委員會主席一職，並由伍嘉敏女士獲選接任。至今，葉先生仍非常熱心參與委員會的事務，我在此感謝他的指引、支持和領導。

管理委員會以下三個小組：財務委員會、人力資源委員會、宣傳及籌募委員會，持續地為會務提供寶貴的支援，包括時間、精力和專業精神，我亦由衷致謝。

本會一直籌劃修訂會章，以重整管理架構，希望邀請外來專業人士和本會義工分擔管理工作。雖然這些改變知易難行，卻可令本會管理架構更符合慈善機構的模範，讓具才幹和有心的非會員出一分力，簡化機構的管治。我們希望全體會員正式通過，隨後頒布結果。

管理委員會和理事會亦與一間為香港慈善機構提供諮詢服務的非牟利組織 Asian Charity Services，商討籌募、宣傳、資源分配等策略性議題。

### 人事變動

曾在樂施會工作、擁有豐富工作經驗的盧芷嫻女士去年 11 月加入本會擔任籌募及傳訊經理一職。盧女士透過本地印刷媒體、郭錦恩的港台第三台節目、宣傳單張、電子會務通訊和社區服務計劃，讓更多人認識撒瑪利亞會，成績有目共睹。盧女士是本會的人才，我對她的離開甚為不捨，並祝願她在 Asia Society 的新崗位上，事事順利。而我亦很高興經文麗女士在 2012 年 8 月底加入本會接任此職，並期待與她攜手合作。

另外，服務本會八年、笑容可掬的清潔女工群姐已在 5 月榮休，我祝願她退休後的生活悠然快樂。我們歡迎羅明珠女士接任她的工作，期望大家合作愉快。

撒瑪利亞會能夠維持全年無休的電話熱線服務，幫助受情緒困擾的市民，全賴本會的義工和同事，為此我獻上深摯的感激，特別是各位署任總監、管理委員會委員和組長的寶貴支持和指導；處理行政事務的馮淑儀女士和鄧玉琮女士的耐心和專業；專業會計師 Thomas Wong 先生；資訊科技顧問 Roger Lee 先生；提供核數服務的 JFU CPA Consultants(Hong Kong) Limited；所有接聽熱線、回應電郵、籌辦青少年及外展服務以及透過不同途徑支持本會的社會人士，謝謝您。

我期待未來與各位攜手合作。

Liz Chamberlain



## Report from Chairperson of Management Committee 管理委員會主席報告

It is my honour to share with you on behalf of the Management Committee regarding our service progress, public support and corporate governance which constitute the crux of our organization's success. This year we have grown further in these areas:

### Service Progress

Thanks to the leadership of the Directorate, a strong team of committed volunteers continued to provide emotional support to people who are suicidal or in great distress through our multilingual hotline and email service in anonymity and confidentiality. In addition, our outreach activities are also sowing seeds to raise public awareness of emotional wellbeing and how to support each other during times of emotional storms and crises.

### Your Support Along the Way

As a volunteer-led organization, we are able to deliver high quality service at low operational costs. However, financial sustainability remains one of the thorny issues to our future growth. As such, we sincerely thank all our supporters and donors who share our vision and mission to make a real difference to the emotional wellbeing of the society. Your gifts, no matter big or small, monetary or non-monetary, all add up to make our services possible.



Members discuss the development of the Samaritans in the Consultation Meeting in May 2012.

Special thanks go to Mrs. Selina Tsang who has been our patron for 6 years and is stepping down. Mrs. Regina Leung, wife of the new Chief Executive of Hong Kong Special Administrative Region, has kindly consented to be our new patron. We are looking forward to her support and guidance.

### Financial Performance

The Management Committee has been striving hard to balance our operating budget. In the year 2011-2012, donation and institutional grants have increased approximately by 12%. Albeit a healthy growth in the recurrent income, our financial performance has been significantly influenced by the local equity market. The total income was HK\$204,455 in 2011-2012, compared to HK\$1,921,431 in 2010-2011. The decline in total income was primarily due to a valuation loss of HK\$836,595 from a legacy giving we have

received some years ago (in the form of a portfolio of equities listed in the Hong Kong Stock Exchange – Capital Fund), compared to a valuation gain of HK\$963,712 in 2010-2011. Together with an increase of the total expenditure because of the full year operation of the Young Samaritans Peer Support Programme as well as increase in head count relating to fundraising, we have recorded a financial deficit of HK\$1,172,362. If the valuation loss was removed from the total income, our operation should, in theory, show a deficit of HK\$335,767 for 2011-2012.

Some progress has been made recently in the fundraising area and we still have a long way to go before achieving a balanced budget. As a volunteer-led organisation, The Samaritans heavily relies on donation from private individuals and community supporters to sustain the high quality, multi-lingual, 365-day around the clock, crisis helpline as well as other services related to suicide prevention available to the Hong Kong community. Our services would not be made possible without the generous support from our donors. If you are interested in making a contribution, please visit our revamped website and choose a way you are able to offer your help: [samaritans.org.hk](http://samaritans.org.hk).

### Looking Forward

Along with public support comes expectation on transparency and accountability to ensure the donation is spent in a good way. The sub-committees established last year in the Management Committee have made room for greater efficiency where individuals can maximise their contribution from their expertise and strengths. I have learnt a lot from the team and would like to extend a warm welcome to Mr. Peter Li, Treasurer. His experience in financial management and non-profit development proves to be an asset to us. Mr. Jason Bailey and Mr. Calvin Choi will step down after completing their term of office. We are thankful to their dedication in the past two years and looking forward to new incumbents to the Management Committee.

In the year 2011-2012, the Management Committee has also been working closely with various groups and individuals regarding the amendment to the election mechanism of the Director and the organisational structure, with an aim to bettering corporate governance and achieving optimal performance. We are especially grateful to the valuable advice and professional support from Mr. Henry Wheare, our legal consultant, and Mr. Spencer Wong.

Suicide prevention is a challenging issue without a timeframe. It is only with the dedication and commitment of our volunteers, staff and community supporters that we can support those in despair, and help those whose loved ones died by suicide to get back on their feet and rebuild a new life. Last but not least, I hope to have your unwavering support in future and in many years to come, helping our work turn to a new chapter.

Carmen Ng

## Report from Chairperson of Management Committee 管理委員會主席報告

我很榮幸代表管理委員會分享過去一年的服務成果。這些卓越成就，有賴公眾和善長的支持和機構的有效管治：

### 服務成果

撒瑪利亞會的理事會一直熱心引領機構的發展，不但身體力行擔任義工，更參與招募和訓練義工的工作，維繫義工團隊上下一心的精神和熱誠，以多種語言電話熱線和電郵服務，日以繼夜為尋死或情緒受困的人提供支援。此外，我們的外展服務亦致力推廣防止自殺的訊息，提供適時協助和建立一個互助互愛的平台。

### 沿途有你

撒瑪利亞會的工作主要由義工擔當，使我們能夠以低廉的營運成本提供高質素的服務。不過，穩定和長遠的財政發展依然是我們其中一個艱鉅挑戰。為此，我們衷心感謝所有捐助撒瑪利亞會的善長和社會各界的支持。是你們對撒瑪利亞會的信任和認同，令我們的工作得以推展，真切地幫助大眾的情緒健康。你的捐助，不論多寡或形式，都能積少成多，讓我們擴展服務，舒緩情緒受困擾的人士，撫慰自殺遺親的心靈。

此外，我要藉此機會，特別感謝曾鮑笑薇女士在過往六年來擔任本會的贊助人。新一屆特首夫人唐青儀女士已答允成為我們新的贊助人，我們期待她對本會的支持和指引。

### 財政表現

管理委員會一直努力維持收支平衡。在 2011-2012 年，我們獲得的捐助和機構資助增加了約 12%。雖然經常性收入有健康增長，但我們的財政表現因為本地股票市場而遭受很大影響。2011-2012 年本會總收入為 \$204,455，而 2010-2011 則是 \$1,921,431。總收入減少主要是因為我們多年前收到的一份遺產捐贈（香港聯合交易所上市的股票組合）賬面錄得 \$836,595 的損失，而 2010-2011 則賬面增加了 \$963,712。再加上《友伴同行》生命互勉計劃發展為一個全年項目，以及在籌募宣傳方面增加了人手，均令總開支增加，

導致全年錄得赤字 \$1,172,362。如遺產估值不包括在內，那理論上我們的營運於 2011-2012 年的赤字為 \$335,767。

過去一年我們的籌募成績略有進步，但要達到收支平衡，仍須繼續努力。撒瑪利亞會是一個義工為主的組織，有賴公眾捐助和社區的支持，才可為香港市民提供高質素、多種語言、24 小時運作的情緒支援熱線和其他防止自殺服務。沒有捐助者的慷慨支持，我們的服務難以維持。如你樂意提供協助，請瀏覽我們已翻新的網站：[samaritans.org.hk](http://samaritans.org.hk)，用你認為適合的方法出一分力。

### 展望將來

當然，我們亦明白公眾愈來愈重視慈善機構的透明度和誠信。去年成立的各小組委員會提高了管理委員會的運作效率，博取眾長，確保善長的一分一毫用得其所，我本人也從團隊中獲益良多。在此，特別歡迎我們的司庫李潤青先生加入，他在財政管理和非牟利團體發展方面的經驗為我們帶來長足的貢獻。Jason Bailey 和蔡建華先生在完成任期後將會退出管理委員會，我們感謝他們這兩年來的工作，也期待新成員的加入。

在 2011-2012 年度，管理委員會就總監選舉制度和組織架構，廣聽眾議，求同存異，以便改善管治和營運效率。我們要特別感謝法律顧問韋恆理先生和黃彥銓先生的寶貴意見和專業支援。

自殺從來不是一個輕鬆的課題，感謝撒瑪利亞會所有義工、員工及社會支持者的熱誠和全情投入，我們才能攜手同心，為絕望痛苦的人帶來安慰，幫助曾失去至親的人士和家庭重新振作，重建新生。最後，我希望未來依然能夠得到你無量的支持，為撒瑪利亞會的工作開展新一頁。

伍嘉敏



嘉諾撒聖瑪利書院邀請撒瑪利亞會舉行講座分享。

Whatever you are going through,  
we are here to

Listen.

## Auditor's and Financial Report 核數師及財政報告

**THE SAMARITANS**  
**FINANCIAL STATEMENTS**  
**YEAR ENDED 31 MARCH 2012**

**THE SAMARITANS**  
**FINANCIAL STATEMENTS**  
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Whatever you are going through,  
we are here to *Listen.*





**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF THE SAMARITANS**

We have audited the financial statements of The Samaritans (the "Company") set out on pages 3 to 16, which comprise the statement of financial position as at 31 March 2012, and the statement of comprehensive income and expenditure, statement of changes in funds and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

**Management Committee's responsibility for the financial statements**

The Management Committee of The Samaritans is responsible for the preparation of financial statements that give a true and fair view in accordance with Hong Kong Financial Reporting Standards issued by the Hong Kong Institute of Certified Public Accountants, and for such internal control as the Management Committee determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

**Auditor's responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. Our report is made solely to you, as a body, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance as to whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of financial statements which give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of the accounting estimates made by the Management Committee, as well as evaluating the overall presentation of the financial statements.

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**INDEPENDENT AUDITOR'S REPORT (CONTINUED)  
TO THE MEMBERS OF THE SAMARITANS**

**Auditor's responsibility (continued)**

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Opinion**

In our opinion, the financial statements give a true and fair view of the state of The Samaritans' affairs as at 31 March 2012 and of its deficit and cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards.

JFU CPA  
Certified Public Accountants  
Hong Kong  
Date: 05 SEP 2012

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THE SAMARITANS

STATEMENT OF FINANCIAL POSITION  
31 MARCH 2012

	Notes	2012 HK\$	2011 HK\$
<b>NON-CURRENT ASSETS</b>			
Financial assets at fair value through profit or loss	3	5,397,188	6,128,783
Equipment	4	127,650	103,417
		<u>5,524,838</u>	<u>6,232,200</u>
<b>CURRENT ASSETS</b>			
Cash and cash equivalents			
- Fixed deposits	3	803,342	1,473,597
- Cash in banks and on hand		693,077	360,172
		<u>1,496,419</u>	<u>1,833,769</u>
Utility deposits		2,500	2,500
Donations receivable		-	142,000
Dividends receivable		20,904	17,941
Prepayments		13,363	1,512
		<u>1,533,186</u>	<u>1,997,722</u>
<b>TOTAL ASSETS</b>		<u>7,058,024</u>	<u>8,229,922</u>
<b>FUNDS</b>			
Accumulated Fund		(261,919)	910,443
Capital Fund	3	7,273,502	7,273,502
<b>TOTAL FUNDS</b>		<u>7,011,583</u>	<u>8,183,945</u>
<b>CURRENT LIABILITIES</b>			
Accrued charges		17,492	37,877
Receipts in advance		9,600	8,100
		<u>27,092</u>	<u>45,977</u>
<b>NON-CURRENT LIABILITIES</b>			
Provision for long service payment	8	19,349	-
<b>TOTAL FUNDS AND LIABILITIES</b>		<u>7,058,024</u>	<u>8,229,922</u>

The accompanying notes form part of the financial statements.

Approved and authorised by the Management Committee on 05 SEP 2012

  
Chairman

  
Honorary Treasurer

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THE SAMARITANS

STATEMENT OF COMPREHENSIVE INCOME AND EXPENDITURE  
YEAR ENDED 31 MARCH 2012

	Notes	2012 HK\$	2011 HK\$
<b>Income</b>			
Donations		222,076	123,960
Outreach donations		23,000	11,130
Institutional grants		599,831	618,740
Membership income		640	1,000
Sundry income		901	2,950
		<u>846,448</u>	<u>757,780</u>
Income from the Capital Fund	5	194,602	199,939
(Loss) / gain from the Capital Fund	5	(836,595)	963,712
		<u>(641,993)</u>	<u>1,163,651</u>
		<u>204,455</u>	<u>1,921,431</u>
<b>Expenditure</b>			
Employee benefit expenses			
- Salaries		767,993	659,626
- Contributions to mandatory provident fund scheme		35,575	29,146
- Long service payment	8	19,349	-
		<u>822,917</u>	<u>688,772</u>
Depreciation	4	41,123	38,825
Office supplies		308	3,168
Printing, stationery and postage		47,521	58,681
Publicity and advertising		22,313	1,640
Refreshments		-	36,360
Rent, rates and electricity		73,466	73,164
Repairs and maintenance		26,794	29,517
Staff training		26,450	82,217
Loss on disposal of equipment		8,159	-
Sundry expenses		121,326	73,336
Telephone		15,826	14,065
Insurance		19,417	7,887
Youth Suicide Prevention Programme project expenses		151,197	68,829
Cost of a charity concert		-	244
Cost of materials for donation campaigns		-	249
		<u>1,376,817</u>	<u>1,176,954</u>

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THE SAMARITANS

STATEMENT OF COMPREHENSIVE INCOME AND EXPENDITURE  
YEAR ENDED 31 MARCH 2012 (CONTINUED)

	Notes	2012 HK\$	2011 HK\$
(Deficit) / surplus for the year		(1,172,362)	744,477
Other comprehensive income		-	-
<b>Total comprehensive income for the year</b>		<u>(1,172,362)</u>	<u>744,477</u>

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THE SAMARITANS

STATEMENT OF CHANGES IN FUNDS  
YEAR ENDED 31 MARCH 2012

	Capital Fund HK\$	Accumulated Fund HK\$	Total HK\$
At 1 April 2010	7,273,502	165,966	7,439,468
Total comprehensive income for the year	-	744,477	744,477
At 31 March 2011 and 1 April 2011	7,273,502	910,443	8,183,945
Total comprehensive income for the year	-	(1,172,362)	(1,172,362)
At 31 March 2012	<u>7,273,502</u>	<u>(261,919)</u>	<u>7,011,583</u>

The figures of total comprehensive income for the years ended 31 March 2011 and 31 March 2012 are obtained from the "Statement of Comprehensive Income and Expenditure" on page 5 of the financial statements. The items which made up the two figures are also shown on pages 4 and 5 of the financial statements.

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THE SAMARITANS

STATEMENT OF CASH FLOWS  
YEAR ENDED 31 MARCH 2012

	Notes	2012 HK\$	2011 HK\$
<b>OPERATING ACTIVITIES</b>			
(Deficit) / surplus for the year		(1,172,362)	744,477
Adjustments for:			
Loss on disposal of equipment		8,519	-
Depreciation	4	41,123	38,825
Income from the Capital Fund	5	(194,602)	(199,939)
Loss / (gain) from the Capital Fund	5	836,595	(963,712)
Provision for long service payment	8	19,349	-
<b>Operating deficit before changes in working capital</b>		<b>(461,378)</b>	<b>(380,349)</b>
Increase in prepayments		(11,851)	(1,012)
Increase in dividends receivable		(2,963)	(2,991)
Decrease / (increase) in donations receivable		142,000	(110,994)
(Decrease) / increase in accrued charges		(20,385)	9,534
Increase in receipts in advance		1,500	6,631
<b>Net cash used in operating activities</b>		<b>(353,077)</b>	<b>(479,181)</b>
<b>INVESTING ACTIVITIES</b>			
Purchase of equipment items	4	(77,716)	-
Proceed on disposal of equipment	4	3,841	-
Purchase of listed investments		(105,000)	-
Bank interest received	5	15,659	20,969
Dividend received	5	178,943	178,970
<b>Net cash generated from investing activities</b>		<b>15,727</b>	<b>199,939</b>
<b>Net decrease in cash and cash equivalents</b>		<b>(337,350)</b>	<b>(279,242)</b>
Cash and cash equivalents at beginning of the year		1,833,769	2,113,011
Cash and cash equivalents at end of the year		1,496,419	1,833,769

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THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

1. GENERAL INFORMATION

The Samaritans was established to offer emotional support to those passing through crisis and in imminent danger of taking their own lives.

The address of its registered office is Flat B, 18/F, Block F, 3 Lok Man Road, Chai Wan, Hong Kong.

These financial statements are presented in Hong Kong dollars unless otherwise stated. These financial statements have been approved for issue by the Management Committee on

2.1 BASIS OF PREPARATION AND FUNDAMENTAL ACCOUNTING CONCEPT

The financial statements of The Samaritans have been prepared in accordance with Hong Kong Financial Reporting Standards ("HKFRSs"). The financial statements have been prepared under the historical cost convention, as modified by the revaluation of financial assets at fair value through profit or loss, which are carried at fair value.

The preparation of financial statements in conformity with HKFRSs requires the use of certain critical accounting estimates and assumptions. It also requires management to exercise its judgment in the process of applying The Samaritans' accounting policies. In the opinion of the Management Committee, there are no estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

The Samaritans has applied the new and revised HKFRSs issued by the Hong Kong Institute of the Certified Public Accountants ("HKICPA") that are first effective or available for adoption for the accounting periods beginning on or after 1 April 2011. A summary of the changes in accounting policies resulting from The Samaritans' application of these HKFRSs is set out in Note 2.2 to the financial statements.

The financial statements are presented in Hong Kong dollars, which is the same as the functional currency of The Samaritans.

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THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

2.2 IMPACT OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS

In the current year, The Samaritans has applied the following amendments and interpretations ("new HKFRSs") issued by the HKICPA which are or have become effective.

HKFRS 1 (Amendments)	Limited Exemption from Comparative HKFRS 7 Disclosures for First-time Adopters
HKFRS 2 (Amendments)	Share-based Payment – Group Cash-settled Share-based Payment Transactions
HKFRS 3 (Revised)	Business Combinations
HKFRS 5 (Amendments)	Non-current assets held for sale and discontinued operations – plan to sell the controlling interest in a subsidiary
HKAS 1 (Amendments)	Presentation of Financial Statements
HKAS 7 (Amendments)	Statement of Cash Flows
HKAS 17 (Amendments)	Leases
HKAS 24 (as revised in 2009)	Related Party Disclosures
HKAS 27 (Amendments)	Consolidated and separate financial statements
HKAS 27 (Revised)	Consolidated and Separate Financial Statements
HKAS 28 (Revised)	Investments in Associates
HKAS 32 (Amendments)	Classification of Rights Issues
HKAS 36 (Amendments)	Impairment of assets
HKAS 39 (Amendments)	Financial instruments: Recognition and measurement – eligible hedged items
HK (IFRIC) – Int 9	Reassessment of embedded derivatives
HK (IFRIC) – Int 14 (Amendments)	Prepayments of a Minimum Funding Requirement
HK (IFRIC) – Int 16	Hedges of net investment in a foreign operation
HK (IFRIC) – Int 17	Distributions of non-cash assets to owners
HK (IFRIC) – Int 18	Transfers of Assets from Customers
HK (IFRIC) – Int 19	Extinguishing Financial Liabilities with Equity Instruments
HK – Int 5	Presentation of Financial Statements – Classification by the Borrower of a Term Loan that contains a Repayment on Demand Clause
HKFRSs (Amendments)	Improvements to HKFRSs issued in 2010 except for the amendments to HKFRS 3 (as revised in 2008), HKFRS 7, HKAS 1 and HKAS 28
Improvements to HKFRSs	Improvements to HKFRSs issued in 2009

The application of the other new HKFRSs had no material effect on how the results and financial position for the current period have been prepared and presented.

2.3 NEW AND REVISED STANDARDS AND INTERPRETATIONS IN ISSUE BUT NOT YET EFFECTIVE

The Samaritans has not early applied the following new and revised Standards and Interpretations that have been issued but are not yet effective:

HKFRS 1 (Amendment)	Severe Hyperinflation and Removal of Fixed Dates for First-time Adopters <sup>1</sup>
HKFRS 7 (Amendment)	Financial Instruments: Disclosures <sup>1</sup>
HKFRS 9	Financial Instruments – Classification and Measurement <sup>2</sup>
HKFRS 10	Consolidated Financial Statements <sup>2</sup>
HKFRS 11	Joint Arrangements <sup>2</sup>
HKFRS 12	Disclosure of Interests in Other Entities <sup>2</sup>
HKFRS 13	Fair Value Measurement <sup>2</sup>
HKAS 1 (Amendment)	Presentation of Items of Other Comprehensive Income <sup>4</sup>
HKAS 12 (Amendment)	Deferred Taxes: Recovery of Underlying Assets <sup>2</sup>
HKAS 19 (Revised)	Employee Benefits <sup>3</sup>
HKAS 27	Separate Financial Statements <sup>2</sup>
HKAS 28	Investments in Associates and Joint Ventures <sup>2</sup>

THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

2.3 NEW AND REVISED STANDARDS AND INTERPRETATIONS IN ISSUE BUT NOT YET EFFECTIVE (CONTINUED)

1. Effective for annual periods beginning on or after 1 July 2011.
2. Effective for annual periods beginning on or after 1 January 2012.
3. Effective for annual periods beginning on or after 1 January 2013.
4. Effective for annual periods beginning on or after 1 July 2012.

The Management Committee anticipates that the application of the other new and revised, amendments or interpretations will have no material impact on the results and the financial position of the Company.

2.4 SIGNIFICANT ACCOUNTING POLICIES

(a) Equipment

Equipment is stated at cost less subsequent depreciation and impairment losses. Expenditure incurred after items of equipment have been put into operation, such as repairs and maintenance, is normally charged to the statement of comprehensive income and expenditure in the year in which it is incurred. In situations where it can be clearly demonstrated that the expenditure has resulted in an increase in the future economic benefits expected to be obtained from the use of an item of equipment, and where the cost of the item can be measured reliably, the expenditure is capitalized as an additional cost of that asset or as a replacement.

Depreciation is provided to write off the cost of items of equipment over their estimated useful lives and after taking into account of their estimated residual value, using the straight-line method, as the following:

Office equipment	20%
------------------	-----

The assets' residual values and useful lives are revalued, and adjusted of appropriate at the end of the reporting period.

An item of equipment is derecognised upon disposal or when no future economic benefits are expected to arise from the continued use of the asset. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the item) is included in statement of comprehensive income and expenditure in the year in which the item is derecognised.

(b) Impairment of non-financial assets

The Samaritans assesses at each reporting date whether there is an indication that an asset may be impaired. If such indication exists, The Samaritans makes an estimate of the asset's recoverable amount.



THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

2.4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

(b) Impairment of non-financial assets (continued)

The recoverable amount of an asset is the higher of its fair value less costs to sell and its value in use. In assessing value in use, the estimate future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the assets. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generate cash inflows independently.

An impairment loss is recognised in the statement of comprehensive income and expenditure whenever the carrying amount of assets exceeds its recoverable amount. The impairment loss is reversed if there has been a favorable change in the estimates. A reversal of the impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. The reversal of the impairment loss is credited to the statement of comprehensive income and expenditure in the year in which it arises.

(c) Financial assets at fair value through profit or loss

Financial assets are classified in this category if they are designated at inception by the Management Committee as financial assets at fair value through profit or loss. They are included in non-current assets unless the Management Committee intends to dispose of the investments within 12 months subsequent to the end of the reporting period.

Regular purchases and sales of financial assets at fair value through profit or loss are recognised on the trade-date – the date on which The Samaritans commits to purchase or sell the asset. Financial assets carried at fair value through profit or loss are initially recognised at fair value, and transaction costs are expensed in the statement of comprehensive income and expenditure. These financial assets are subsequently measured at fair value, and are derecognised when the rights to receive cash flows from the investments have expired or have been transferred and The Samaritans has transferred substantially all risks and rewards of ownership.

Gains or losses arising from changes in the fair value of the financial assets at fair value through profit or loss category are presented in the statement of comprehensive income and expenditure in the year in which they arise.

The fair value of listed investments is based on closing prices at the end of each reporting period. The Samaritans assesses at end of each reporting period whether there is objective evidence that a financial asset or a group of financial assets is impaired.

THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

2.4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

(d) Cash and cash equivalents

Cash and cash equivalents comprise cash and bank balances that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition.

(e) Retirement benefit cost

The Samaritans operates a mandatory provident fund scheme (the "MPF Scheme") under the Mandatory Provident Fund Schemes Ordinance for its employees in Hong Kong. The assets of the MPF Scheme are held separately from those of The Samaritans in an independently administered fund. Contributions are made based on a percentage of the employees' basic salaries and are charged to the statement of comprehensive income and expenditure as and when the contributions fall due.

(f) Revenue recognition

Revenue is recognised as follows:

(i) Donations

Donations are recognised when received or when the right to receive payment is established.

(ii) Dividend income

Dividend income is recognised when the right to receive payment is established.

(iii) Allocation, membership income and sundry income

Allocation, membership income and sundry income are recognised on an accruals basis.

(iv) Interest income

Interest income is recognised on a time proportion basis using the effective interest method.

(g) Financial risk management

The Samaritans' activities do not expose it to significant financial risks (including credit risk, interest rate risk and liquidity risk). The Samaritans is exposed to equity securities price risk because of the listed shares held under the Capital Fund. The Samaritans minimises equity security price risk by only investing in constituent shares in the Hang Seng Index and the Tracker Fund.



THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

3. CAPITAL FUND

The Capital Fund was established by a legacy. It is the intention of the Management Committee that the capital portion of the legacy be made available to the fund for the purchase of business premises should the lease of the current premises leased from the Government Property Agency not be renewed. Income generated from the legacy is used to cover recurring expenditure (Note 5).

The balance of HK\$7,273,502 represented the amount of Hong Kong listed securities of the legacy on the date the fund was established. Subsequent to the establishment, the amount in the fund has been invested and the invested assets are shown under "Financial assets at fair value through profit and loss" of HK\$5,397,188 as at 31 March 2012 (2011: HK\$6,128,783). This together with the fixed deposits of HK\$803,342 as at 31 March 2012 (2011: HK\$1,473,597) was shown in the "Statement of Financial Position" on page 3 of the financial statements.

4. EQUIPMENT

2012	Leasehold improvement HK\$	Office equipment HK\$	Total HK\$
At 1 April 2011			
Cost	-	209,566	209,566
Accumulated depreciation	-	(106,149)	(106,149)
Net carrying amount	-	103,417	103,417
At 1 April 2011, net of accumulated depreciation	-	103,417	103,417
Additions	44,736	32,980	77,716
Disposal – net of cost and accumulated depreciation	-	(12,360)	(12,360)
Depreciation provided during the year At 31 March 2012, net of accumulated depreciation	(4,614)	(36,509)	(41,123)
	40,122	87,528	127,650
At 31 March 2012			
Cost	44,736	219,076	263,812
Accumulated depreciation	(4,614)	(131,548)	(136,162)
Net carrying amount	40,122	87,528	127,650

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THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

4. EQUIPMENT (CONTINUED)

2011	Leasehold improvement HK\$	Office equipment HK\$	Total HK\$
At 1 April 2010			
Cost	-	209,566	209,566
Accumulated depreciation	-	(67,324)	(67,324)
Net carrying amount	-	142,242	142,242
At 1 April 2010, net of accumulated depreciation	-	142,242	142,242
Additions	-	-	-
Depreciation provided during the year At 31 March 2011, net of accumulated depreciation	-	(38,825)	(38,825)
	-	103,417	103,417
At 31 March 2011			
Cost	-	209,566	209,566
Accumulated depreciation	-	(106,149)	(106,149)
Net carrying amount	-	103,417	103,417

5. INCOME AND (LOSS) / GAIN FROM THE CAPITAL FUND

	2012 HK\$	2011 HK\$
Income from the Capital Fund		
- Dividend income	178,943	178,970
- Bank interest income	15,659	20,969
	194,602	199,939
(Loss) / gain from Capital Fund		
- Unrealised fair value (loss) / gain	(836,595)	963,712
Total income and (loss) / gain	(641,993)	1,163,651

Note: The effective interest rate of time deposits is 0.78% (2011: 1.07%).

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THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

6. TAXATION

The Samaritans, being a registered charitable organisation, is exempted from Hong Kong profits tax under section 88 of the Hong Kong Inland Revenue Ordinance.

7. KEY MANAGEMENT COMPENSATION

During the year, no compensation was paid to The Samaritans' members of the Management Committee (2011: HK\$ Nil).

8. PROVISION FOR LONG SERVICE PAYMENTS

	<u>HK\$</u>
At 1 April 2011	-
Addition in provision during the year	<u>19,349</u>
At 31 March 2012	<u>19,349</u>

9. FINANCIAL RISK MANAGEMENT

The accounting policy for financial risk management set out in Note 2.4(g) to the financial statements has covered The Samaritans' policy in the management of financial risks.

The Samaritans is exposed to various financial risks which are discussed below:

Credit risk

Credit risk is the risk that a counterparty will be unable to pay the amounts in full when due. The Samaritans' credit risk is attributed to dividends receivable and donations receivable. Dividends receivable relate to the listed shares in the Capital Fund and the associated recoverability risk is immaterial. Donations receivables are short term in nature and the associated recoverability risk is also immaterial.

Interest rate risk

Interest rate risk is the risk that the value of a financial instrument fluctuates due to changes in market interest rate. The Samaritans' interest rate risk relates primarily to the amount of interest income from short-term bank deposits, which is not material to the statement of comprehensive income and expenditure. The Samaritans monitors the interest rate risk on a continuous basis.

THE SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS  
31 MARCH 2012

9. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity risk

The liquidity risk is arising from the operation for the cash management including expected future cash demands. The Samaritans minimizes liquidity risk by maintaining sufficient cash to meet current and expected liquidity so as to enable it to meet its liabilities as when they fall due and to continue operating for the foreseeable future.

Equity security price risk

The Samaritans exposes to equity price changes arising from equity investments classified as financial assets at fair value through profit or loss. The Samaritans' listed shares are constituent shares in the Hang Seng Index and the Tracker Fund.

The following table indicates the approximate changes in The Samaritans' (deficit) / surplus and the Accumulated Fund in response to the possible changes in the market prices of the listed shares:

	Increase/ Decrease in market prices	Effect on (deficit) / surplus		Effect on Accumulated Fund	
		Amount	%	Amount	%
<b>At 31<sup>st</sup> March 2012</b>					
Hang Seng listed shares, which are constituent shares of the Hang Seng Index and the Tracker Fund	1%	53,972	4.6%	53,972	20.6%
	(1%)	(53,972)	(4.6%)	(53,972)	(20.6%)
<b>At 31<sup>st</sup> March 2011</b>					
Hang Seng listed shares, which are constituent shares of the Hang Seng Index and the Tracker Fund	1%	61,288	8.2%	61,288	6.7%
	(1%)	(61,288)	(8.2%)	(61,288)	(6.7%)

Estimation of fair value on listed securities is based on quoted market prices at the end of the reporting period.

10. COMPARATIVE FIGURES

Certain comparative figures in the comprehensive statement of income and expenditure on pages 4 and 5 of the financial statements have been reclassified to be consistent with current year's presentation.

## Acknowledgements

### 鳴謝

The Samaritans would like to express our sincere gratitude to the following organizations and individuals for their generous support:

撒瑪利亞會衷心感謝以下善長和機構的慷慨解囊及支持：

#### Major Supporters 主要贊助機構

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PCCW

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And all those who would like to remain anonymous.

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